

PHOENIX COLLEGE VETERANS SERVICES - PURPOSE & MISSION

Purpose

Veterans Services at MCCC-Phoenix College provides comprehensive "one-stop" service to veterans seeking academic support including advising, degree planning, certifying veteran benefits, registering for classes, counseling, and many other support services to help veterans and their dependents with their overall educational pursuits.

Vision

Veterans Services at Phoenix College provides individualized enrollment and referral services to assist veterans and dependents in successfully meeting their educational and career goals. We are committed to providing uncompromising service by adhering to the highest standards of compassion, commitment, excellence, professionalism, integrity, accountability and stewardship.

CORE VALUES

Compassion

We will treat all veterans and their families with the utmost dignity and compassion. We will provide services in a caring manner, with a sympathetic consciousness of others' potential distress together with a desire to provide options to alleviate it.

Commitment

Veterans have earned our gratitude and respect. Their contract with the American people and memorial service needs to drive our actions.

Excellence

We strive to exceed the expectations of veterans and their families. We strive to perform at the highest level of competence and take pride in individual and team accomplishments.

Professionalism

Our success depends on maintaining a highly-skilled, diverse, and compassionate workforce. We foster a culture that values equal opportunity, innovation, and accountability.

Integrity

We recognize the importance of accurate information. We practice open, truthful, and timely communication with the community. By carefully listening and responding to individual concerns, we seek continuous improvement in our programs and services.

Accountability

We will perform in a manner that makes us accountable, responsible, and answerable to veterans and their families and the community.

Stewardship

Veterans Services recognizes the responsibility to demonstrate ethical and professional conduct at all times.