



# A+ Certification

To Enroll in our  
IT Programs

[www.phoenixcollege.edu/iti](http://www.phoenixcollege.edu/iti)

## Become a troubleshooting master!

Love helping people solve technical, network, and cloud-based software problems? The A+ Certification Program focuses on the development of knowledge and skills in computer and security technologies. This program will prepare students for employment as desktop support and repair technicians. Hands-on skills include troubleshooting, and problem solving, of core IT services, such as operating system configuration, system component installation, networking, and cloud computing.

This program prepares students for the following certification(s):

- CompTIA A+
- CompTIA Network+
- CompTIA Security+
- Linux Essentials

To Customize  
IT Training  
Solutions for  
Employees

Contact: Maria Reyes  
Dean of Industry &  
Public Service

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**MARICOPA**  
COMMUNITY COLLEGES

Phoenix College  
**IT INSTITUTE**

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# A+ Certification

## Certificates

### CCL-5038N: Computer Installation and Repair Technology/Technician (6-9 Credits)

- CIS105 Survey of Computer Information Systems  
or Permission of Program Director
- BPC170: A+ Exam Prep: Comp. Hardware Config/Suppt
- BPC270: A+ Exam Prep: OS Configuration and Support

### CCL-5039N: Computer System Configuration and Support, Linux (9-12 Credits)

- CIS105 Survey of Computer Information Systems  
or Permission of Program Director
- CIS126DL: Linux Operating System
- BPC170: A+ Exam Prep: Comp. Hardware Config/Suppt
- BPC270: A+ Exam Prep: OS Configuration and Support

### CCL-5040N: Computer System Configuration and Support, Security (15-18 Credits)

- CIS105 Survey of Computer Information Systems  
or Permission of Program Director
- BPC170: A+ Exam Prep: Comp. Hardware Config/Suppt
- BPC270: A+ Exam Prep: OS Configuration and Support
- CIS190: Introduction to Networks
- CIS250: Management of Information Systems
- CIS271DB Information Security Essentials (sub CIS270)

### CCL-5044N: Computer System Configuration and Support, Network (9-12 Credits)

- CIS105 Survey of Computer Information Systems  
or Permission of Program Director
- BPC170: A+ Exam Prep: Comp. Hardware Config/Suppt
- BPC270: A+ Exam Prep: OS Configuration and Support
- CIS190: Introduction to Networks

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#### Where should I start if I am new to IT?

- CIS105 Survey of Computer Info. Systems
- CIS133DA: Internet/Web Development Level I

#### Notes:

1. These programs are effective Fall 2020.
2. All Classes are 3 credits unless otherwise noted.