

SERVING OUR STUDENT VETERANS



Identifying Best Practices



OBJECTIVES

This workshop will help you:

- Develop a basic understanding of military culture
- Collectively identify best practices for serving student veterans and common challenges faced in serving student veterans
- Resources specific to your program or institution
- Who's who



MILITARY CULTURE

- Overview of the Military
 - Army, Navy, Marines, Airforce, Coast Guard Space Force
- Structure of the Military
 - Active, Guard, Reserve, Dependent
- Uniqueness of Military Culture
- Individual Experiences Can Vary



ESSENTIAL NEEDS OF THE STUDENT VETERAN

- Transitioning from the Military to College
- Challenges of Interacting with Others
- Physical and Emotional Limitations
- Campus Support



Emotional Cycle of Service/Deployment

- Pre-Deployment
 - Family preparedness
 - Anxiety
 - Shock of change
- Deployment
 - Disorientated
 - Security issues
 - Periods of intense boredom
- Sustainment
 - New Routines established
 - Feelings of control
 - Adaptation to the new “new”
- Post-Deployment
 - Disorientated
 - Feelings of lost
 - Adapting to new emotions



Family Support

- Separation from loved ones
- Feelings of loss/fear
- Difficulty transitioning
- Difficulty adjusting to role changes



Transition Military-to-Student

- Experts
 - Most studies show that veterans require continued transition services after they leave the military
- Colleges
 - Phoenix College Shows their commitment to supporting veterans and their transition by offering effective support programs. Both on campus and in the community
- Community
 - PC Veteran Services is the liaison between veterans and the Department of Veteran Affairs(VA). We also assist with enrollment service functions and connections to campus and community resources



Transition Difficulties

- **Difficulties in the classroom**
 - Being an older student w/life experience
 - Insensitivity to other classmates or a topic being discussed.
- **Other classroom stressors**
 - Balancing family, work, and life demands
 - Obstacles related to the VA and their benefits
- **Other things to think about**
 - Anxious with sudden changes
 - Mental/physical related concern
 - Absences related to VA or military obligations
 - Disability related concerns



PC Veteran Services

How do we help?

- VA educational benefits and all the compliance pieces
 - Supplement of Income based on VA education eligibility
 - Tuition and Fees
- 120-day tuition deferment
- Book Advance
- Guardian/Survivor Tuition Waiver
 - Purple Heart recipient
- Tuition Assistance
 - Active, Guard, Reserve, Spouse(AF)



Community Resources & Partnerships

- Department of Veteran Affairs (VA)
- Arizona Department of Veteran Services (AZDVS)
- State Approving Agency (SAA)
- Veteran of Foreign Wars (VFW)
- Disabled American Veterans (DAV)
- Mana House
- Southwest Veterans Chamber of Commerce
- USAA/Navy Federal
- AZ @Work
- US Vets
- Victory Plaza
 - *several others*
- Scholarships
- Rent/Mortgage assistance
- Emergency bill pay
- Emergency Fund
- Housing
- Food/healthcare supplies
- Employment/Career

VA



U.S. Department
of Veterans Affairs



Questions?

